

1. November 2016 Update

Action			
1. DCO & Bylaw incidents by type inc historic data comparison			
Bylaw/incidents that have required a formal incident report and or investigation /direct action			
	DNUEC	LOST	Total Bylaw incidents **
2012/13	21 (2 also listed as PVA and not previously counted)** 9 x Sch 2. 10 x Sch 3. (5 of Sch 3 around café/ Main common) 2 x unknown location	7 4 x Sch2 3 x Sch3 (1 of which around café / Main common)	28
2013/14	12 3 in Sch 2 9 in Sch 3 (5 of which around café / Main common)	4 3 in Sch 3 (2 of which around café / Main common) 1 x unknown	16
2014/15	20 5 x Sch 2 13 x Sch3 (4 of which around café / Main common) 2 x unknown location	16 4 x Sch2 11 x Sch 3 (2 of which around café / Main common) 1 unknown	36
2015/16	19 0 x Sch 2 18 x Sch 3 (6 of which around café / Main common) 1 x unknown location	4 1x Sch2 (slipped harness) 3xSch 3,	23
2016/17 up to 24/11/16	5 all 5 in Sch 3 (except loose dog that got into café SCH2 & 4) so none in main SCH 2 area	0	5

DNUEC include - my dog bitten/bundled over/chased by another dog – my horse/child intimidated/jumped up at /bitten – ie reported to us by others + wildlife, livestock chased /attacked/

The most notable point about the above information is that whilst numbers do vary year on year since DCO we have not had a reported serious DNUEC incident in the SCH 2 area- 2016 we had one loose dog get into café and hide under benches!. No incidents in main SCH 2 area. Thus DCO have created a safe area free from any DNUEC issues worthy of an incident report!

Also with lost dogs 15/16 most again are in Sch3 area and only 1 in Sch2 which was a legitimate case of a dog slipping out of its harness. Also significant reduction in lost dogs dealt with 14/15 – 15/16 though was as low in 13/14 as well. **0 so far in 16/17**

One of the issues raised as a result of our SCH2 and SCH3 areas was that by concentrating dogs on main common café area we would see an increase of incidents in these busy areas. The reality is that we have seen a massive decrease, indeed a reduction to zero of incidents in the busy areas around the ponds and easy access paths (for 20 months) and no increase in incidents on the main common or café areas – 2012/13 50% of DNUEC incident in those areas, 13/14

55.5% , 14/15 (year DCO came) in 31 % , 15/16 whole year of DCO – 33%. 16 /17 to date – 2 out of 5 incidents have been around main common/café = 40 % - **So no increase.**

**** please note figures above may vary from those stated previously by one or two as to do these, and confirm the area the incident took place in for older reports.**

All DCO challenges since December 2014

period	No of challenges re DCOs	No challenges/ month	No of people unhappy	% unhappy
01 Dec 14 – 31/03/15	259	64.75	11	4.25%
	Of 259 – 224 incidents of dogs off lead in SCH 2 (86.5%) 24 DNU EC in SCH3 (c+d) (9.3%) 10 not picking up (3.8%) 1 in café dog free area (0.4 %) 0 x more than 4dogs			
period	No of challenges re DCOs	No challenges/ month	No of people unhappy	% unhappy
01/04/15 – 31/03/16	517	43	23	4.45%
	Of 517 453 incidents of dogs off lead in SCH 2 (87.6%) 46 DNU EC in SCH 3 (c+d) – (8.9%) 11 not picking up (2.1%) 4 in café no go zone (0.8%) 3 more than 4 dogs (0.6%)			
period	No of challenges re DCOs	No challenges/ month	No of people unhappy	% unhappy
01/04/16 – 24/11/16	225	28	23	10.22%
	Of 225 202 incidents of dogs off lead in SCH 2 (89.8%) 11 DNU EC in SCH 3 (c+d) – (4.9%) 5 not picking up (2.2%) 7 in café no go zone (3.1%) 0 more than 4 dogs (0%)			

The bulk of DCO challenges have been with regard to dogs off lead in SCH 2. 24 months on this is happening less frequently but still at around the same % of DCO issues challenged. Encouragingly % on dog fouling and general DNU EC have all decreased – overall behaviour appears to have improved. Though we do have an increase in dogs off lead in café the numbers are still low. Increase in unhappiness record could relate to us dealing with more repeat offenders.

Number of DCO formal incident reports (20 total leading to 5 final warnings)

2014/15	3
2015/16	8
2016/17	9

All Other issues monitored before and after DCO

year	A Dogs reported missing	B DNU EC dogs seen with no owner	C DNU EC – owner not got dog	D DNU EC dog run up to other	E Fouling	F No collar
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		in sight	UEC	visitors		
12/13	15	56	78	18	72	13
13/14	10	45	92	19	28	14
14/15	14	36 (28 bf dco 8 after)	70	15	34 (24 bf DCO 10 after)	16
15/16	9	16	37	9	11	7
16/17 up to 24/11/16	3	4	10	1	5	1

Overall the figures above show that issues recorded before DCO have all reduced, even those not directly affected by it (collars), since DCOs were introduced.

Summary of DCO doc/signage reviews carried out

DMS, Enforcement protocol with reasoning for any changes

Enforcement protocol

June 2015 – reviewed paper version and local H drive version – all ok

March 2016 - Review after DCO refresher training + realisation that Web documents did not match paper/local H drive version due to corruption of tables on web pages.

Resolved and updated 29/03/2016.

Signs - Replacement following dogs on leads sign due to vandalism

Days of damage to date

02/10/15 Friday (late am /early pm) – (5 signs)

19.12/15 – Saturday - first spotted on Saturday pm – but had they been missed Friday pm? (5 signs)

01/01/16 – Friday (8 signs)

08/01/16 – Friday – (4 signs)

15/01/16 – Friday (7 signs)

21/02/16 – Sunday (4 signs)

& 04/03/16 – Friday (6 signs)

01/07/2015 – Friday (1 sign)

Total of 40 signs replaced – mostly on Halse drive and a few on SHPD – whilst cost is not high/sign about £6 + you can double it when you add in the cost of our time replacing and report writing etc. – so £80 to date.

15/10/16 – Sat found – 3 dogs on lead at café sign removed – cost £36

Early 2015 – 1x sign moved on the avenues to avoid view of an unwell, neighbour

FPN's issued

01/12/14 - 31/03/16

NO FPNs had been issued

2 people have receive final warning letters,

1 person details being traced to also receive a final warning letter

01/04/16 – 24/11/16

NO FPN have been issued

3 People have received final warning letters

Overall – No FPN issued and 5 final warning letters sent.

Year	No of letters/emails/calls received relating to Dog walking	Negative re DCO	Neutral or asking for information re DCO or other non DCO dog issues	Positive Re DCO
01 Dec14 – 31 March 2015	15 contacts from 12 people	11 – generally unhappy with rules (3 of them also complain again in 15/16 below)	3 – 1 lady 2 x re more bins/ one simply hoping rules will see less dog poo left.	1 – person intending to visit again with family now DCO in place
01 April 15 – 31 March 16	16 from 13 people	10 – unhappy with rules (1 person 4 x contact re dog poo and long grass/ 3 complaining others not abiding and are DCO still in force/ rest simply not happy with use of DCOs	5 – request for info/ more bins/ bin over flowing/ 2x DNUEC reports	1 Very positive about DCO (a horse rider)
01 April 16 – onwards (24/11/16)	7 from 7 people	1 Unhappy	3 - 1 asking about 18 month review. 1 reporting DNUEC incident 1 x FOI dog data request	3 2 Very positive about improved visit experience since DCO one definitely a dog walker 1 overall positive but very balanced on impact as well
Totals	38 from 29 people	21	11	5
NB some people have made contact more than once in a year or over the whole period hence 9 less people than actual contacts made most of these are in the unhappy group 1 in the neutral /non DCO issue group				

Dog Bags

	12/13	13/14	14/15	15/16	16/17
Dog Bags	100375	112775	115100	102550	*111257
Difficult to interpret these – we have given out less bags than normal for one year, 15/16, when compared to 13/14 and 14/15 – by around 240/week – but in reality are simply back to levels 2012/13 and before i.e. 13/14 & 14/15 were unusual years anyway. Dispenser records for 2016/17 show levels as per pre DCO 13/14 * Predicted based on usage to date (i.e. 64900 in 7 months so 64900/7 x 12 = 111257).					

Flag the poo records

Date	31/01/15	21/02/15	16/05/15	02/08/15	01/11/15	30/01/16	23/05/16	10/09/16
Location1 EAP SCH2	2	3	1	1	1	1	2	1
Location 2 Off	14	18	11	10	14	11	6	9

SHPD SCH3														
<p>The flag the poo/ poo counts have shown huge reductions – During 2014 we had 3 recorded counts March 2014 Sch2 46, SCH3 55 – no flags just pick up June 2014 Sch 2 72 & SCH 3 61 - flag on LM day Sept 2014 Sch 2 41 SCH3 54 - flag for committee visit No numbers recorded in 2013 This has reduced dramatically both in SCH2 & SCH 3 area which is all positive impact of DCO and DCO clear up message. SCH 2 area poos are likely to be odd person still walking off lead or someone who simply isn't going to pick up, as if on a lead impossible for owner not to know what the dog is up to. SCH 3 as we know when off lead dogs can duck out of site at the crucial moment or walkers wander on, with the dog behind, not watching their dog so always likely to be higher in SCH 3 as more opportunities to miss + still possible deliberate not clearing – this pattern of reduction is echoed in the number of people we have spoken to re fouling in incident figures. Also note higher numbers in shorter days i.e. people walking dogs off leads in the dark don't know when dog fouls (see higher numbers Jan/Feb/Nov/Jan).</p> <p>In short DCO haven't solved fouling issue 100% but appears to have led to dramatic reductions.</p>														

Dog bin monitoring

Monitoring carried out late evening the day before or early morning the day of bins being emptied. BB has 16 dog waste bins and also 10 black topped general waste bins that can also be used for dog waste. Since DCO introduced the bins at CFZ and Little common have been doubled up by moving bins from quieter locations – overall bin numbers have not increased nor do records show any need for additional bins at present. Anywhere where bins are regularly 4/5 full or more there is a black bin or other dog bin very close by.

Bin no/date	13/0 1/15	03/0 2/15	17/0 3/15	15/0 4/15	21/0 4/15	27/0 4/15	20/0 7/15	31/0 8	03/1 1/15	02/0 2/16	29/0 3/16	31/0 5/16	02/0 8/16	13/0 9/16
1 Main common	1/2	3/4	3/4	3/4	3/4	3/4	3/5	3/4	3/4	3/5	4/5	3/4	4/5	3/4
2 Main Common	3/4	4/5	Full		3/4	4/5	7/8	2/3	4/5	3/4	4/5	4/5	2/3	2/3
3 Main Common	1/2	3/4	1/2			1/2	2/3	4/5	3/4	3/4	1/2	1/2	<1/2	<1/2
4 Main Common	1/2	1/2	2/3			1/2	1/2	1/3	4/5	3/5	2/3	<1/2	1/2	1/3
5 Main Common	2/3	3/4	3/4			3/5	3/4	1/2	4/5	2/3	full	3/4	3/4	3/4
6 Main Common	<1/2	1/2	2/3			1/2	3/4	1/2	2/3	2/3	13 – 1/2	3/4	1/2	1/2
7 SHPD	1/2	2/3	1/2	1/2	1/2	<1/2	2/3	1/2	2/3	2/3	3/4	3/4	1/2	2/3
8 SHPD	2/3	2/3	1/2	2/3	1/2 +	1/2	3/4	2/3	3/4	3/4	3/4	4/5	2/3	3/4
9 V' cross	<1/2	1/2	<1/2	1/2	<1/2	1/4	1/2	1/3	1/2	1/2	1/3 – 1/2	<1/2	1/2	<1/3
10 stag	<1/2	1/2	1/2			1/3	1/3	1/2	1/3	1/2	1/2	1/3	<1/2	1/3
11 big Shelter	1/3	1/2	1/3	1/4		1/4	<1/4	<1/2	<1/2	1/3	<1/2	1/2	1/4	<1/3
12 EAP by bench/moved to little common	1/4	1/4	<1/3	1/4	<1/4	2/3*	2/3*	2/3*	2/3*	2/3*	3/4*	3/4*	2/3*	2/3*

with 16.*														
13 EAP	1/3	1/3	< 1/3	<1/2	1/3	1/5	1/3	<1/2	<1/2	1/2	1/2	<1/2	1/2	1/2
14 CFZ gate	2/3	3/4	3/4	4/5	2/3	2/3	1/2	2/3	2/3	2/3	4/5	3/4	2/3	1/4
15 CFZ gate	3/4	full	4/5	full	1/2	3/4	4/5	5/6	Full	4/5	4/5	full	4/5	2/3
16 Little Common	3/4	3/4	4/5	full	4/5	1/2*	1/2	1/2	1/2	3/4	1/2	<1/2	1/2	1/4
Date emptied by SDK	14/01/15 2	04/02/15	18/03/15	15/04/15	22/04/15	28/04/15	21/07/15	01/09/15	04/11	03/02/16	30/03/16	31/05/16	03/08/16	14/09/16

Donations via car parks	12/13	13/14	14/15	15/16	16/17*
	14369	13352	13365	13334	13800*

These have stayed remarkably consistent over the last 4 full years that car park charges have been in place. The first year is slightly higher which is not unexpected with possible confusion as to when charges/donation period apply. No impact by DCO.

* predicted based on income to date

Car parks Charges Gross	12/13	13/14	14/15	15/16	16/17*
	79122	76727	66718	65534	81792*

There is a reduction of around 10k in car park takings from 13/14 – 14/15 – however takings don't seem to be hugely affected by DCO – weather is still a more critical issue given that DCO were only in force for 4 of the 12 months of 14/15. With charges applying only 2 days in 7 it only takes a couple of wet days each week, if they happen to be at the weekends, to completely disrupt earnings. So in reality car park income has remained similar the year after DCO to the year before DCO came in. Indeed if we compare the actual 12 months before DCO - December 13 – Nov 14 £71528.5 - with the actual 12 months post DCO (December 14 to Nov 15) 64502 the difference is around 7 k and the big months for variations are those with poor weather at key weekends.

There was also a predicted decline from the first highest year 12/13 where in addition to charges being very new we also had decent bank holiday weather something lacking in 14/15 and 15/16 (and 16/17 I should add) – however figures are difficult to interpret beyond weather. E.g - October 15/16 was the 2nd highest income ever as was January 2016 yet December income has been poor 14/15 & 15/16 and sept 15/16 was poor with wet weekends and June/ July in both 14/15 and 15/16 equally poor.

Car numbers below– show a similar dip in 2015 – though again figures are difficult to interpret as October 15 was the 3rd busiest month in the 3 years looked at and busier than any in 2014.

2016/17
* predicted based on income to date (7 full months) but clearly less cars now parking as income is not a 50% increase (£98301) on 15/16 – only around 25 %. Therefore, effect of car park increase on car numbers is very obvious compared to DCO!

	2013	2014	2015	2016
Car numbers in at LMD East	142598	140830	133797	?

General donation incomes				
	2013	2014	2015	2016
Donation Badges/ Value	19 / £835	22/£1045	18/£865	19/£1825

Like other donations these have stayed very comparable year on year – 2016 is yet to be completed of course – and badges are issued on calendar years not financial ones.

No discernable impact by DCO.

2014/15 - 104 respondents. 7 comments on dogs

More restriction/action	More Bins
2 x Put dogs on lead 1 x observe DCO/dogs frighten kids 1 x control dogs 1 x dogs on lead much improved	2 x more dog bins (away from common)

2015/16 - 90 respondents. 13 comments re dogs split into two areas those want more restriction/action on dog issue those less or review of current set up/ want more bins

More restriction/action	Less/review restriction/ more bins
1x ban dogs 1 x dog free areas 2 x Less/fewer dogs 2 x fine enforce even more on dog fouling 1 x dogs on lead near info point	2 x more dog bins (away from common) 1 x remove/reduce dog control, zones 1 x shame dogs are restricted on lead 1 x allow free roaming dogs in all areas 1 x be more positive about dog walking